**Barista Resume Sample**

(xxx)-xxx-xxxx | yourname@email.com | 123 Your Address, City, State, Zip Code

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**CAREER OBJECTIVE**

*Certified barista and shift supervisor with 3+ years of experience. Seeking to apply coffee industry knowledge and drink crafting abilities to the exceptional delivery of craft coffee beverages and customer service. Trained in retail, bar, and operational shop functions and well-versed in coffee bean and roast specificity.*

**PROFESSIONAL EXPERIENCE**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Starbucks, San Francisco, CA October 2015 - Present

*Shift Supervisor*

* Trained 12 new partners in the delivery of exceptional food, beverage, retail, and customer service in accordance with Starbucks’ codes and policies
* Designed and implemented over 10 seasonal menu items and merchandise displays to promote limited edition offerings and attract new customers
* Execute optimal operatons during peak hours in the 4th-highest volume store in the Bay Area, reducing 7am-11am average customer wait time by 15%
* Manage shift-specific revenue in accordance with company cash handling and register policies
* Ensure total store adherence to health, safety, and sanitation guidelines

Peet’s Coffee & Tea,San Francisco, CA August 2014 – September 2015

*Barista & Retail Associate*

* Employed suggestive selling techniques to upsell food and beverage pairings, averaging 15 breakfast sandwiches sold per shift.
* Achieved “certified barista” designation after 3 months of education and bar technique training
* Crafted beverages with speed and accuracy, earning 95% customer satisfaction survey rating
* Promoted Peetniks Rewards program to new and returning customers, exceeding monthly enrollment goals by 5%

**EDUCATION**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Associate Degree in Art, City College of San Francisco

San Francisco, CA June 2015

**SKILLS**

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* Exemplary customer service
* Leadership and training
* Extensive knowledge of coffee bean sources, blends,and roasts
* Impeccable attendance and punctuality
* Effective communication between managers and team members
* Strong upselling ability